



7266 Tom Drive
Baton Rouge, LA 70806

Phone: (225) 926-0327
Fax: (225) 926-0388

Via ECFS

June 26, 2012

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, D.C. 20554

Re: Star Telephone Company, Inc. Annual Report and Certifications Pursuant to 47 C.F.R.
54.313(a)2-(a)(6) and (h) **WC Docket No. 10-90**

Dear Ms. Dortch:

Star Telephone Company, Inc., Study Area Code 270441, files the annual report and certifications required by Section 54.313(a)(2) through (a)(6) and (h).

Section 54.313(h) requires all incumbent local exchange carrier recipients of high cost support to report all of their rates for residential local service, as well as state fees as defined in Section 54.318(e), and the number of lines for each rate specified, to the extent the sum of those rates and fees are below the rate floor. Carriers are to report the rates and lines in effect as of June 1.

Star Telephone Company has no residential local service rates, including state fees, in effect June 1, 2012 that are below the rate floor of \$10.00.

In accordance with Section 54.313(i) a copy of this report will be provided to USAC and the Louisiana Public Service Commission.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Rebecca Z. Knight". The signature is fluid and cursive, with the first name "Rebecca" and last name "Knight" clearly legible.

Star Telephone Company, Inc.

Attachment

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting



My company was not required to collect this information in 2011.



My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests



My company was not required to collect this information in 2011.



My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections



My company was not required to collect this information in 2011.



My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Star Telephone Company, Inc.	LA	270441

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



[Signature of Corporate Officer]

Rebecca A. Knighten

[Printed Name of Corporate Officer]

Controller

[Title of Corporate Officer]

Date:

06/26/2012

Carrier's Name Star Telephone Company, Inc.

Carrier's Address 7266 Tom Drive, Suite 200 Baton Rouge, LA 70806

Carrier's Telephone Number (225) 926-0191